Help Paying for Heat

Programs that may help Westbrook residents pay for heat.

Heating costs a lot in Maine winters. Help comes from a few places. Check your income, then follow the steps in order.

Almost out of fuel?

Call the local agency now to book an appointment:

(207) 553-5800

Life-threatening emergency?

Call 911. For help finding fuel funds any time, dial 211.

Check your income first

Heating, repair and sealing programs use the same limit. Add up everyone's income before taxes.

People in home	Per month	Per year
1	$3,173	$38,070
2	$4,149	$49,784
3	$5,125	$61,498
4	$6,101	$73,213
5	$7,077	$84,927
6	$8,053	$96,641

Season 2026-2027. Over the limit? You may be able to subtract some medical costs. More than 6 people? See the official chart.

Source: mainehousing.org: HEAP income chart. Last checked Oct 14, 2026.

Get these ready

- [ ] Photo ID
- [ ] Proof of income for everyone in your home, and your other money records
- [ ] Recent heating and electric bills
- [ ] Your fuel type and your fuel dealer's name
- [ ] Names and birth dates for everyone in your home

Bring all of your financial records to your appointment. Each program may ask for more, so check its official page.

YOUR LOCAL AGENCY

The Opportunity Alliance

Takes heating applications for Cumberland County, which includes Westbrook. Call first to make an appointment. Please do not walk in.

Call: (207) 553-5800

Official page: opportunityalliance.org/heap

Source: opportunityalliance.org/heap. Last checked Oct 14, 2026.

Follow these steps

STEP 1

Apply for HEAP

The main heating program | 1 program

FOR ALL RESIDENTS

Home Energy Assistance Program (HEAP)

[Income limit applies]

Help paying part of your heating bill. The money goes to your fuel dealer. It does not cover the whole winter.

Homeowners and renters under the income limit. Apply from August through May.

Call: (207) 553-5800

Official page: mainehousing.org/heap

Source: mainehousing.org/heap. Last checked Oct 14, 2026.

STEP 2

Running low on fuel?

Emergency help after you apply | 1 program

EMERGENCY FUEL

Energy Crisis Intervention Program (ECIP)

[Waiting on funding, expected in November]

Emergency fuel when you are almost out. You need an approved HEAP application first. It usually opens November 1.

This year the agency is waiting to hear about funding, which it expects sometime in November 2026. The start date and amount will be shared when they are announced. Until then, call to ask.

Call: (207) 553-5800

Official page: opportunityalliance.org/ecip

Source: opportunityalliance.org/ecip. Last checked Oct 14, 2026.

STEP 3

Heater broken or drafty?

Repairs and sealing | 4 programs

HEATER REPAIR

Central Heating Improvement Program (CHIP)

[Income limit applies]

Money to repair or replace a heating system. Homes with no heat come first.

Some households pay part of the cost.

Call: (207) 553-5800

Official page: mainehousing.org/programs-services/energy/energydetails/CHIP

Source: mainehousing.org: CHIP. Last checked Oct 14, 2026.

SEAL UP YOUR HOME

Weatherization Assistance

[Income limit applies]

A free home energy check, then work like sealing air leaks and adding insulation.

Renters need the landlord to agree to the work.

Call: (207) 553-5800

Official page: mainehousing.org/programs-services/HomeImprovement/homeimprovementdetail/weatherization

Source: mainehousing.org: Weatherization. Last checked Oct 14, 2026.

ANY INCOME

Efficiency Maine insulation rebates

[No income limit for basic rebates]

Rebates for insulation and air sealing. Lower income households get bigger rebates.

A registered Efficiency Maine vendor must do the work.

Official page: efficiencymaine.com/at-home/insulation-rebates-up-to-8600

Source: efficiencymaine.com: Insulation rebates. Last checked Oct 14, 2026.

SINGLE-WIDE MOBILE HOMES ONLY

Mobile Home Initiative (Efficiency Maine)

[Up to $13,900 rebate — steep eligibility]

A $13,900 rebate toward a new ducted heat pump system, for single-wide mobile homes currently heated with propane, oil, or kerosene — one of the largest home-heating rebates in the state.

Eligibility is steep: your home must be a single-wide mobile home and your year-round residence, not heated with natural gas or baseboard, and on Efficiency Maine's list of eligible towns (Westbrook qualifies). Income must be at or below 80% of the county median, or you already receive MaineCare, HEAP, SNAP, or TANF. You'll contribute $1,000 toward the project (or finance it through an Efficiency Maine loan), and your existing heating system is removed to make room for the new one.

Call: (866) 376-2463

Official page: efficiencymaine.com/at-home/mobile-home-initiative

Source: efficiencymaine.com: Mobile Home Initiative. Last checked Oct 23, 2026.

STEP 4

Other help

For veterans, and for everyone | 2 programs

VETERANS

Veterans' Emergency Financial Assistance

[Based on need, not a set income limit]

One-time emergency money for Maine veterans with no savings or other help.

Ask if heating costs count. Contact Easterseals Maine.

Call: (207) 828-0754 ext. 1004

Official page: maine.gov/veterans/benefits/tax-finance-benefits/vefa.html

Source: maine.gov/veterans: VEFA. Last checked Oct 14, 2026.

ANYONE

211 Maine

[Open to anyone]

A free help line that can point you to local fuel funds and help set up a fuel delivery.

You can also text your ZIP code to 898-211.

Call: 211

Official page: 211maine.org/?p=1431

Source: 211maine.org. Last checked Oct 14, 2026.

STEP 5

Last stop

Only when other programs are not enough | 1 program

LAST RESORT

Westbrook General Assistance

[Based on your 30-day budget]

City help for basic needs like heat when other programs are not enough. Appointment only, no walk-ins.

Based on income for 30 days at a time. You must apply to other programs first.

Call: 207-591-7015

What to expect at General Assistance: westbrookcurrents.com/help/general-assistance

Official page: westbrookmaine.gov/194/General-Assistance

Source: westbrookmaine.gov: General Assistance. Last checked Oct 14, 2026.



The newest version is always on the website.

Scan the code, or visit westbrookcurrents.com/help/heating. Phone numbers, rules and dates can change, so check the website before you go.

This guide was made on Nov 5, 2026. Each program shows the date we last checked it.

Please check before you apply.

We worked hard to get this right, but programs, phone numbers and dates change. Check each program or its official page first. Westbrook Currents is independent. It is not run by the City of Westbrook or any agency listed here.

See something wrong? Tell us at westbrookcurrents.com/feedback and we will check it.